



Instructions for changing the token password, administrator password, PIN and PUK

This document provides detailed instructions for managing the password, administrator password, PIN (digital signature PIN), and PUK (digital signature PUK) for SafeNet IDPrime 940/3940 smart cards and 5110 token as a qualified electronic signature/seal creation device (QSCD). These credentials protect access to the QSCD and cryptographic keys stored on it and changes are executed through the SafeNet Authentication Client application in a Windows environment.

To work with the IDPrime 940/3940 smart cards and 5110 token (hereinafter referred to as "IDPrime 940"), the SafeNet Authentication Client for Windows application must be installed on the computer to which the smart card reader is connected.

The application is available for download on:

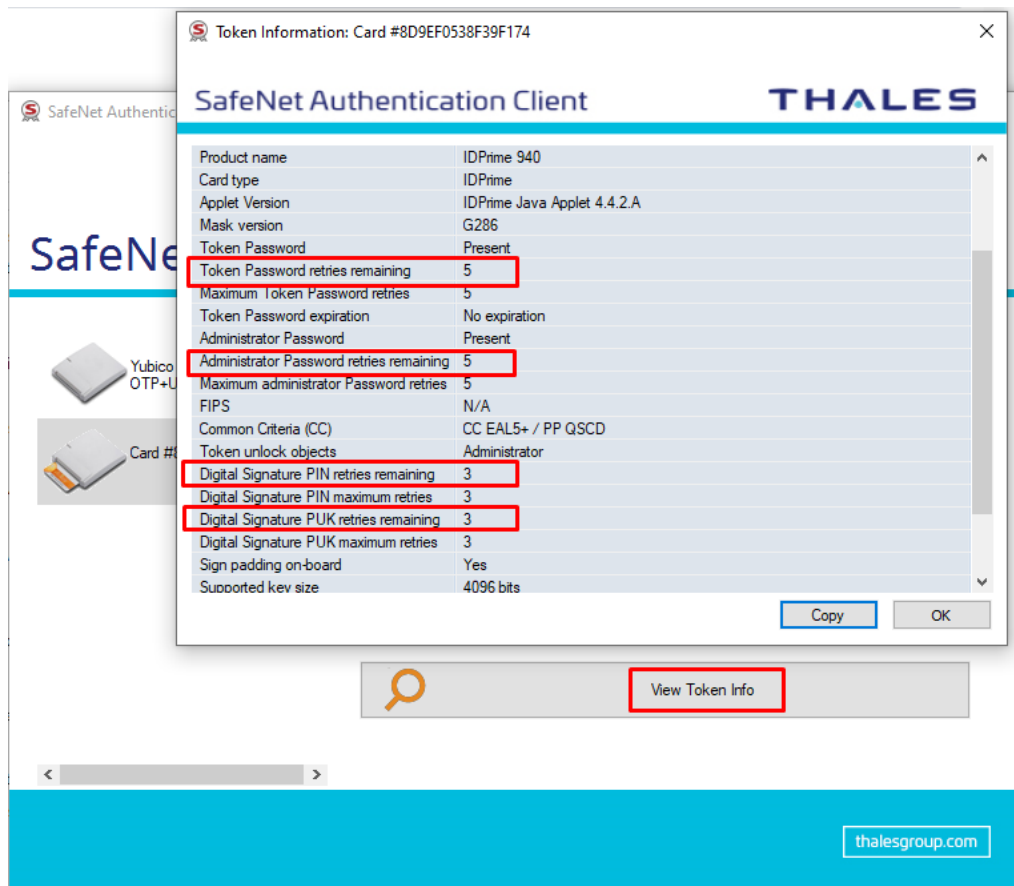
<https://eidas.disig.sk/sk/kvalifikovane-certifikaty/podpora/qscd-zariadenia/gemalto/>

Check

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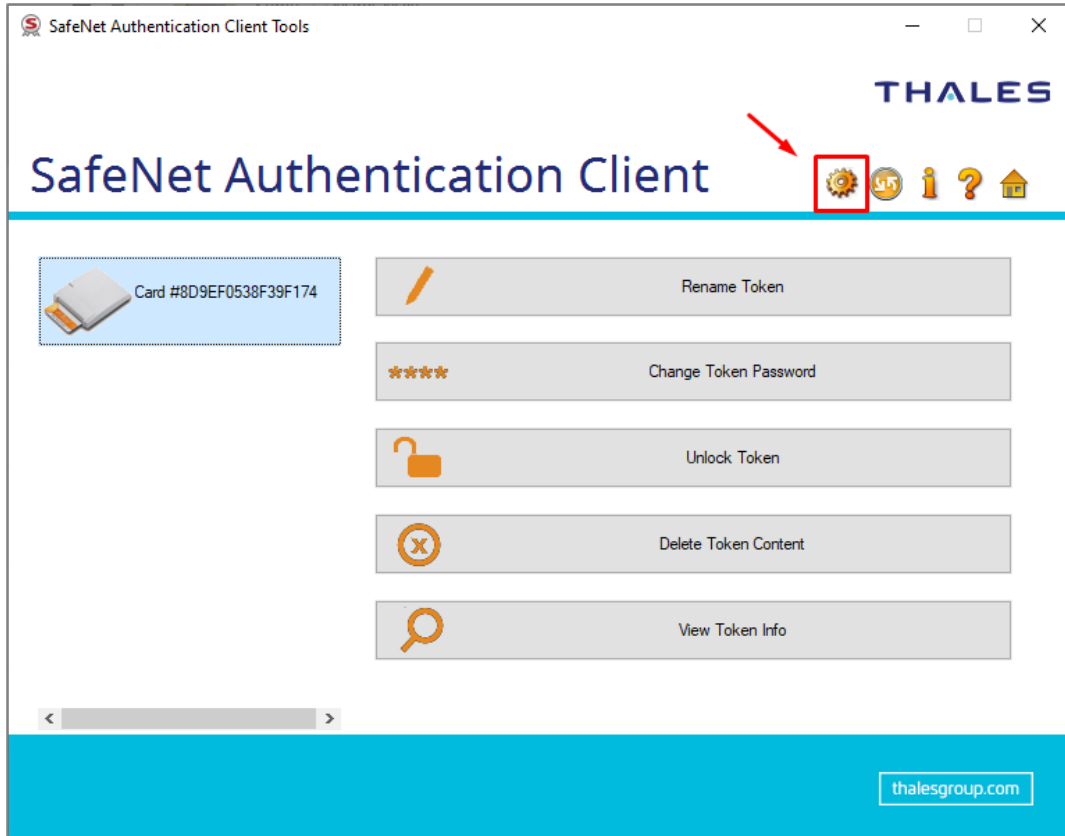
I. Check the status of IDPrime 940

1. Determine which password or PIN is locked within the SafeNet application.
2. After launching the "SafeNet Authentication Client Tools" application, select the reader containing the IDPrime 940 smart card (if you have multiple smart card readers connected) and click the "View Token Info" button.
3. Check the number of remaining retries. If the counter is at zero, please follow the corresponding guide to unlock it (if applicable).

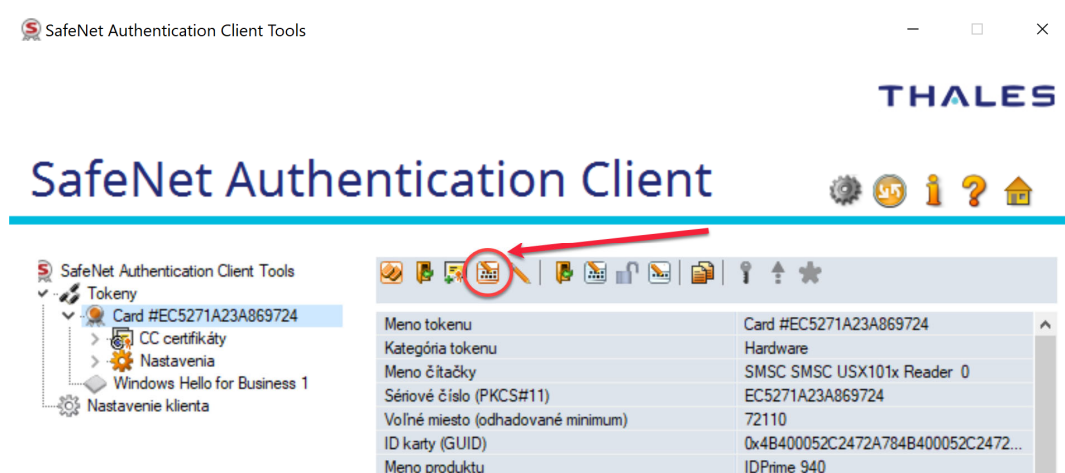


II. Changing the Password of IDPrime 940

1. After launching the "SafeNet Authentication Client Tools" application, select the reader containing the IDPrime 940 smart card (if you have multiple smart card readers connected) and click on the "Detailed View / Advanced View" option (see image).

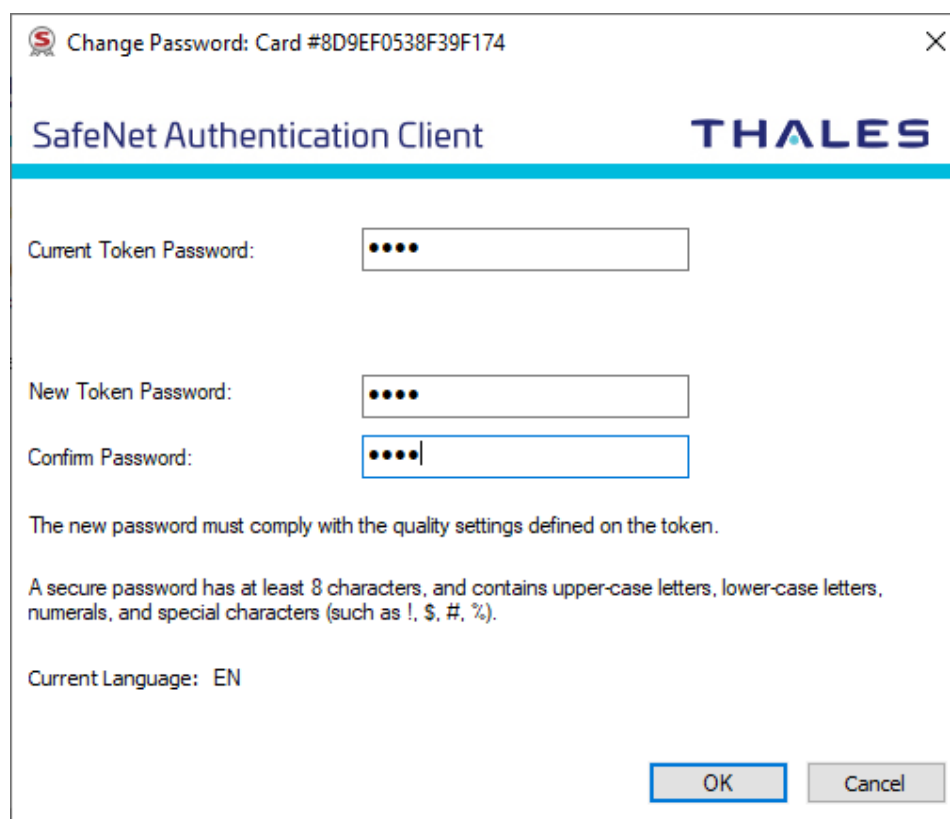


2. To change the Password, click on the "Change password" option (see image).



Instructions for changing the token password, administrator password, PIN and PUK

3. The "Change Password" dialog box will appear. To proceed with changing the PASSWORD, enter your current PASSWORD, then enter the NEW PASSWORD twice, and click "OK".



Change Password: Card #8D9EF0538F39F174

SafeNet Authentication Client THALES

Current Token Password:

New Token Password:

Confirm Password:

The new password must comply with the quality settings defined on the token.

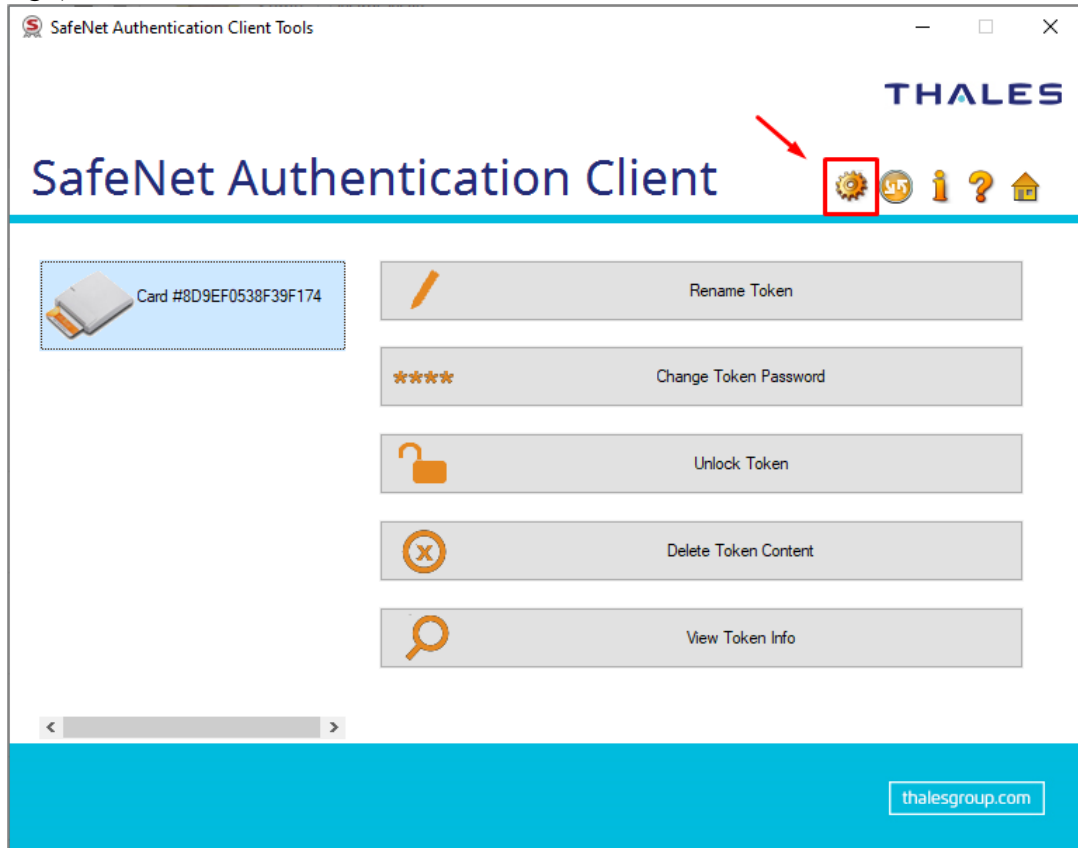
A secure password has at least 8 characters, and contains upper-case letters, lower-case letters, numerals, and special characters (such as !, \$, #, %).

Current Language: EN

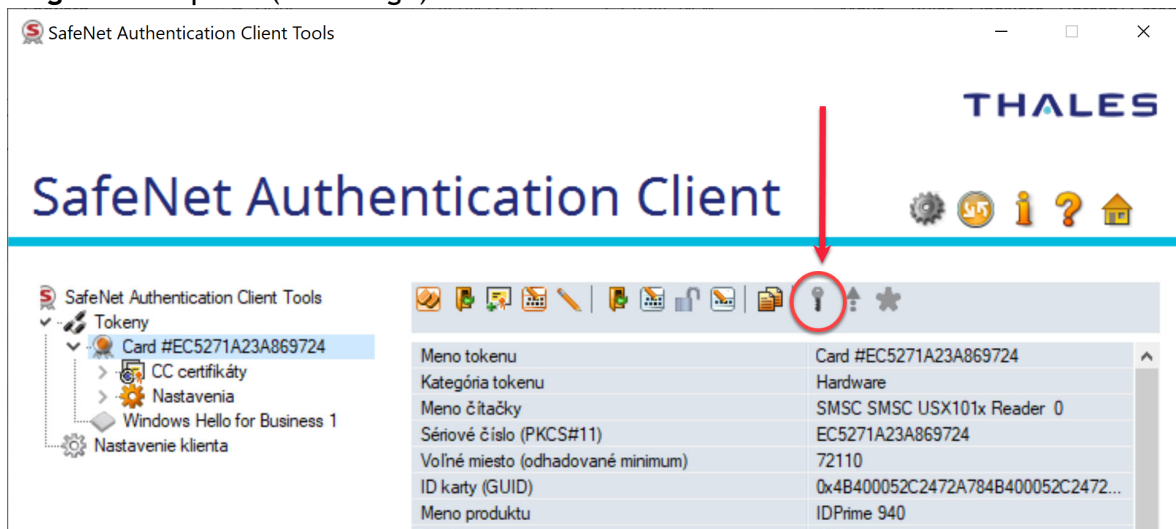
OK Cancel

III. Changing the electronic signature PIN

1. After launching the "SafeNet Authentication Client Tools" application, select the reader containing the IDPrime 940 smart card (if you have multiple smart card readers connected) and click on the "Detailed View / Advanced View" option (see image).

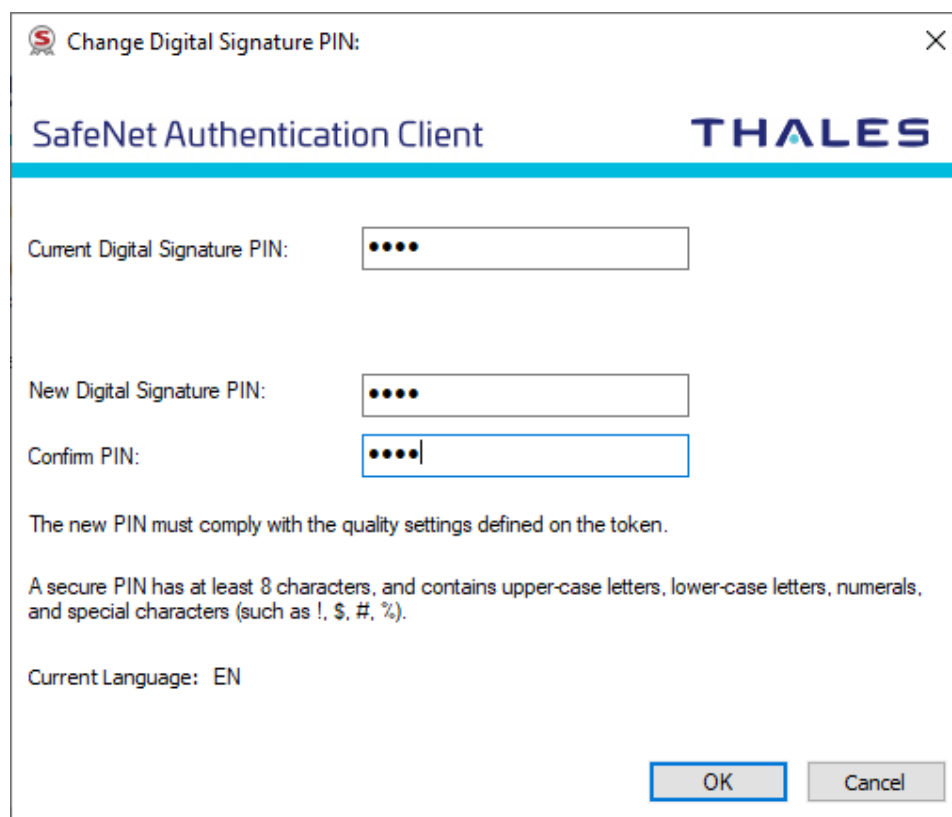


2. TO CHANGE THE DIGITAL SIGNATURE PIN: Click on the "Change PIN of the digital signature" option (See image).



Instructions for changing the token password, administrator password, PIN and PUK

3. The "Change Digital Signature PIN" dialog box will appear. To proceed with changing the PIN, enter your current PIN, then enter the NEW PIN twice, and click "OK".



Change Digital Signature PIN: ×

SafeNet Authentication Client **THALES**

Current Digital Signature PIN:

New Digital Signature PIN:

Confirm PIN:

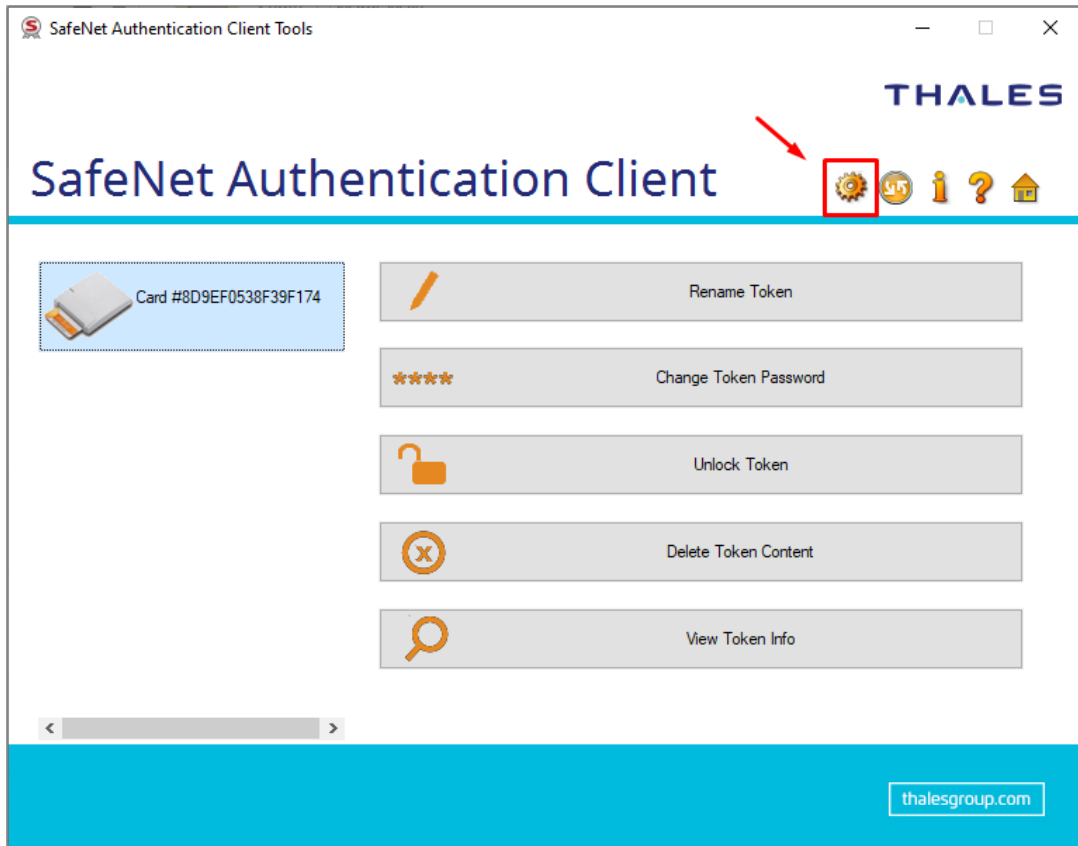
The new PIN must comply with the quality settings defined on the token.

A secure PIN has at least 8 characters, and contains upper-case letters, lower-case letters, numerals, and special characters (such as !, \$, #, %).

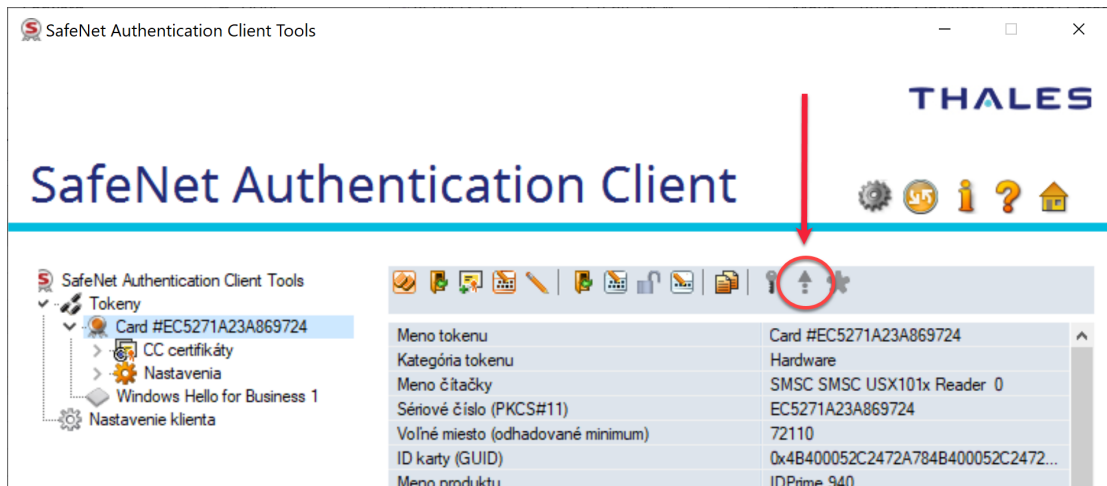
Current Language: EN

IV. Changing the Electronic Signature PUK

1. After launching the "SafeNet Authentication Client Tools" application, select the reader containing the IDPrime 940 smart card (if you have multiple smart card readers connected) and click on the "Detailed View / Advanced View" option (see image).



2. TO CHANGE THE ELECTRONIC SIGNATURE PUK: Click on the "Change Digital Signature PUK" option (see image).



3. The "Change PUK Digital Signature Code" dialog box will appear. To proceed with changing the PUK, enter your current PUK value, then enter the NEW PUK twice, and click "OK".

Change Digital Signature PUK: ×

SafeNet Authentication Client **THALES**

Current Digital Signature PUK:

New Digital Signature PUK:

Confirm PUK:

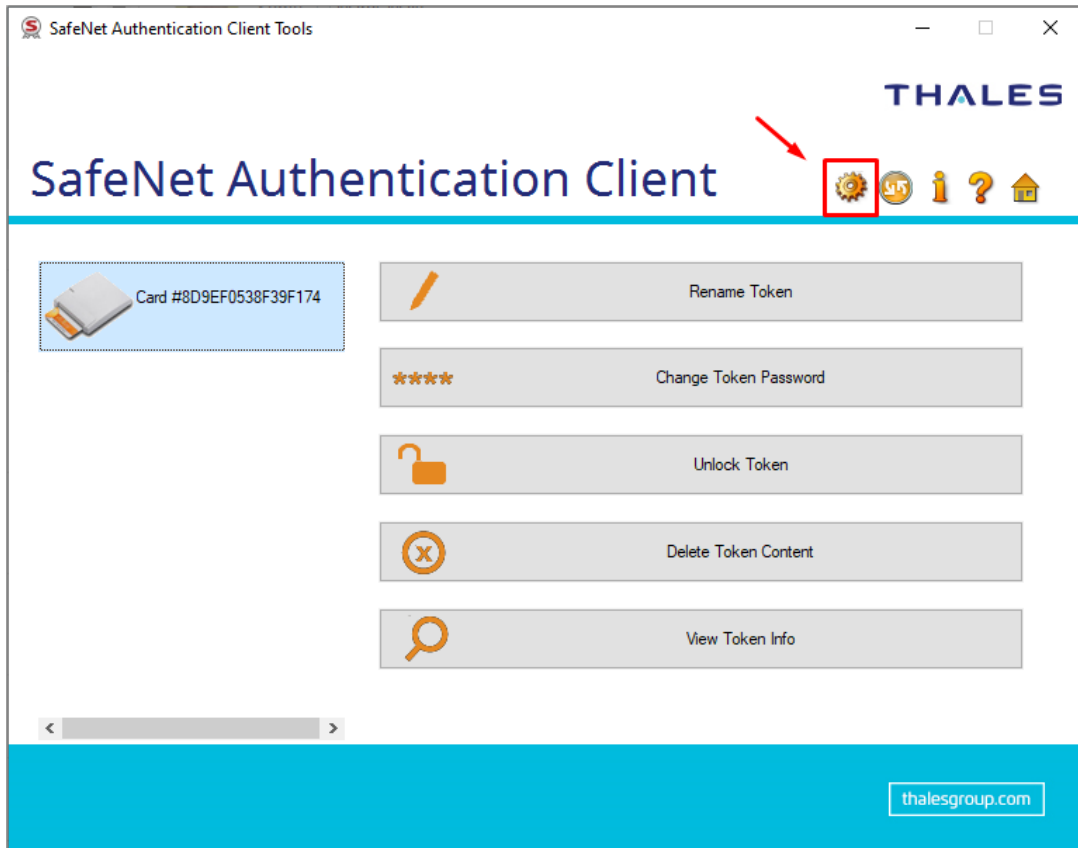
The new PUK must comply with the quality settings defined on the token.

A secure PUK has at least 8 characters, and contains upper-case letters, lower-case letters, numerals, and special characters (such as !, \$, #, %).

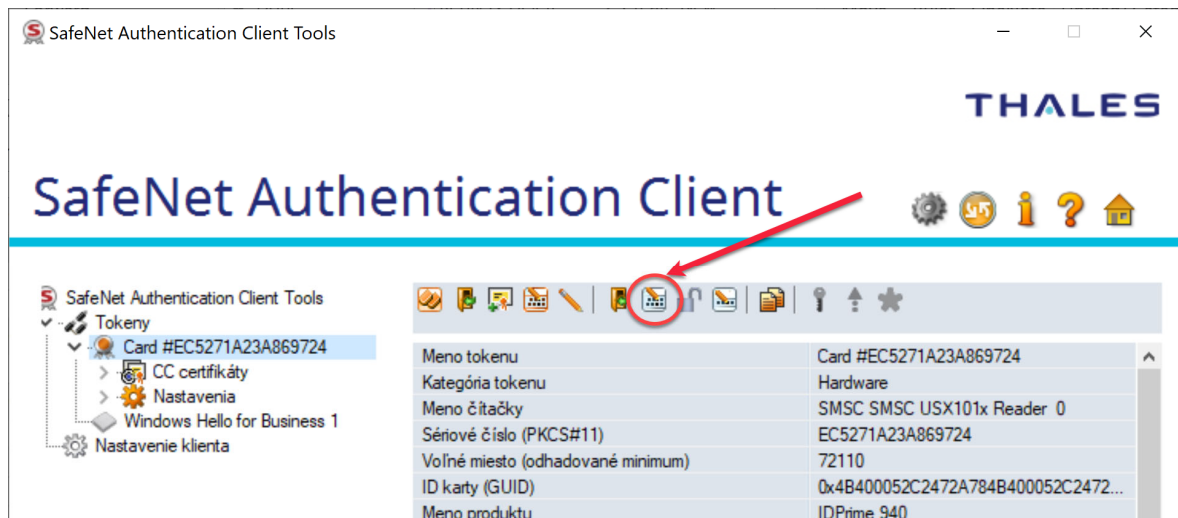
Current Language: EN

V. Changing the Administrator Password

1. After launching the "SafeNet Authentication Client Tools" application, select the reader containing the IDPrime 940 smart card (if you have multiple smart card readers connected) and click on the "Advanced View" option (see image).



2. TO CHANGE THE ADMINISTRATOR PASSWORD: Click on the item "Change Administrator Password" option (See image).



Instructions for changing the token password, administrator password, PIN and PUK

3. The "Change Administrator Password" dialog box will appear. To proceed with changing the Administrator Password, enter your current password value, then enter the new password twice, and click "OK".

Change Administrator Password: Card #8D9EF0538F39F174

SafeNet Authentication Client THALES

Current Administrator Password: [16 dots]

New Administrator Password: [8 dots]

Confirm Password: [8 dots]

A secure password has at least 8 characters, and contains upper-case letters, lower-case letters, numerals, and special characters (such as !, \$, #, %).

Current Language: SK

OK Cancel

VI. Unlocking the IDPrime 940 Card Password

Access to the card is protected by a Password. Unlocking the Password requires entering the AdminPassword. Creating a signature/seal requires entering the PIN. Unlocking the PIN requires entering the PUK.

The default values set by the manufacturer are:

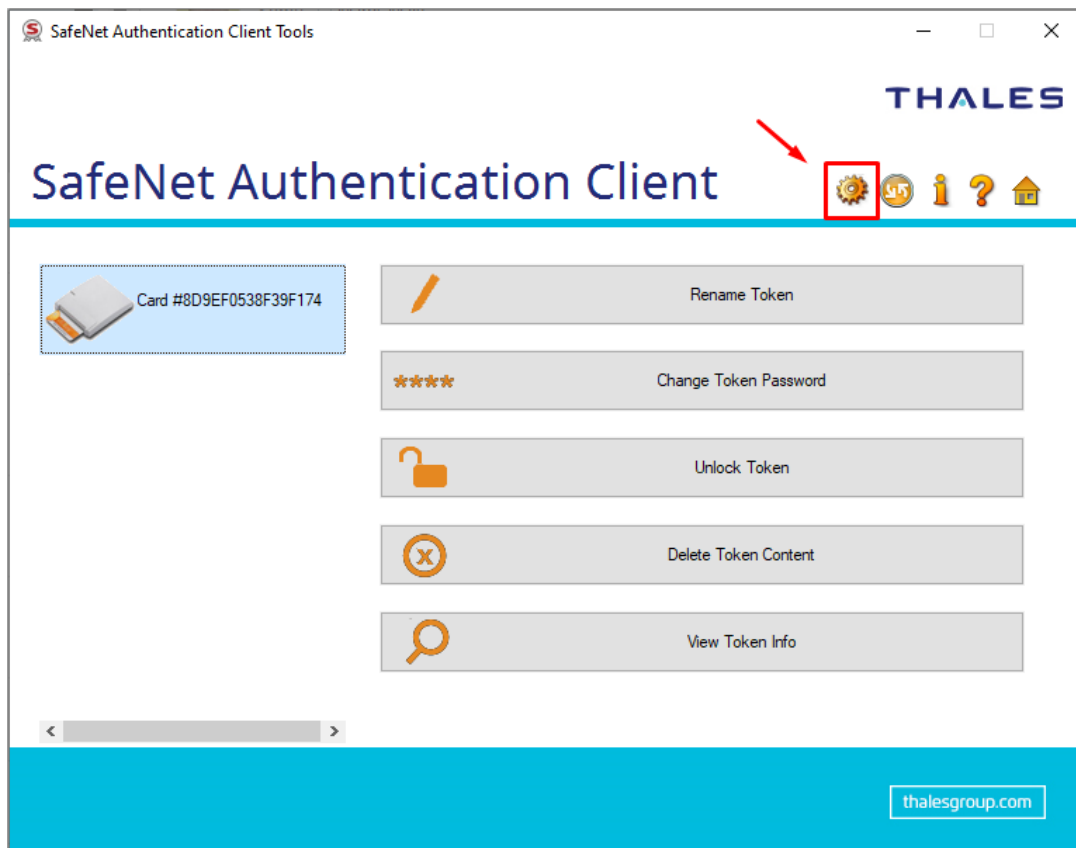
Password: 0000 (4 x 0) **AdminPassword:** enter the value "0" 48 times

PIN: 000000 (6 x 0) **PUK:** 000000 (6 x 0)

If you enter an incorrect Password 5 times in a row or an incorrect PIN 3 times in a row, the card will block. It must then be unlocked using the Administrator Password or PUK.

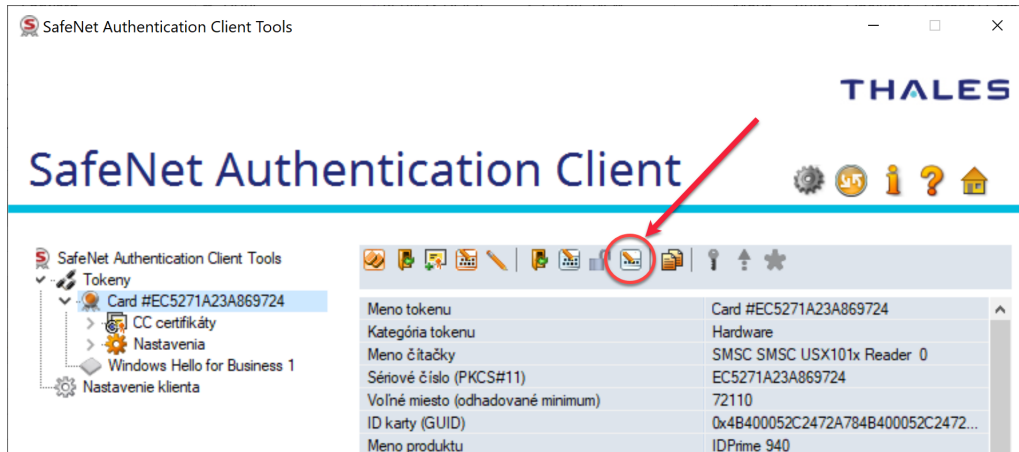
⚠ CRITICAL WARNING: If you enter an incorrect PUK 3 times in a row, your card will be permanently blocked and rendered unusable. At this point, you will lose access to all keys and certificates, and their recovery will be impossible!

1. After launching the "SafeNet Authentication Client Tools" application, select the reader containing the IDPrime 940 smart card (if you have multiple smart card readers connected) and click on the "Detailed View / Advanced View" option (see image)

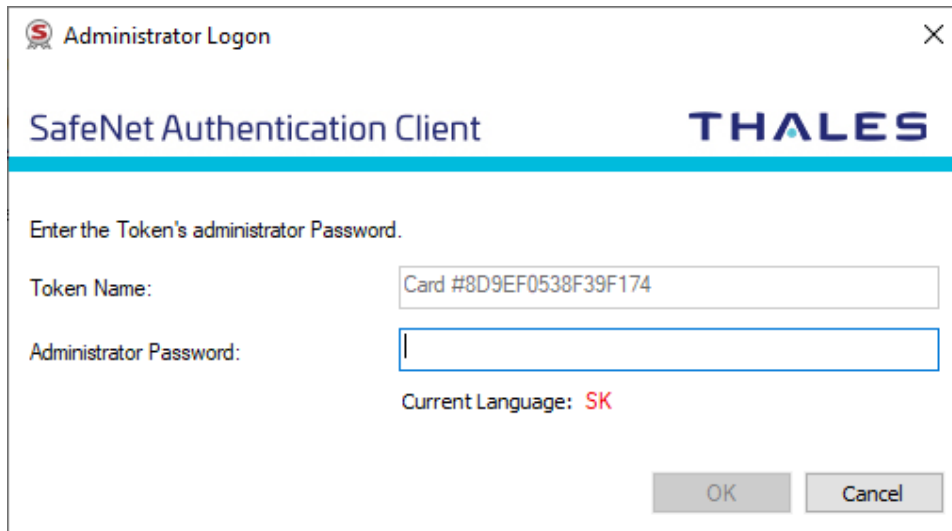


Instructions for changing the token password, administrator password, PIN and PUK

2. To unblock the token password, click on the item “Set Token Password” option.



3. The “Administrator Logon” dialog box will appear. Enter the AdminPassword and confirm with “OK”.
 - o *Note: You can write down the original administrator password in an application like Notepad and copy-paste it.*



4. The “Set Password” dialog box will appear. Enter the new password twice, you can also set the original password “0000” and confirm with “OK”.

Set Password: Card #8D9EF0538F39F174

SafeNet Authentication Client THALES

Token Password:

Confirm Password:

Token password must be changed on first logon

The new password must comply with the quality settings defined on the token.

A secure password has at least 8 characters, and contains upper-case letters, lower-case letters, numerals, and special characters (such as !, \$, #, %).

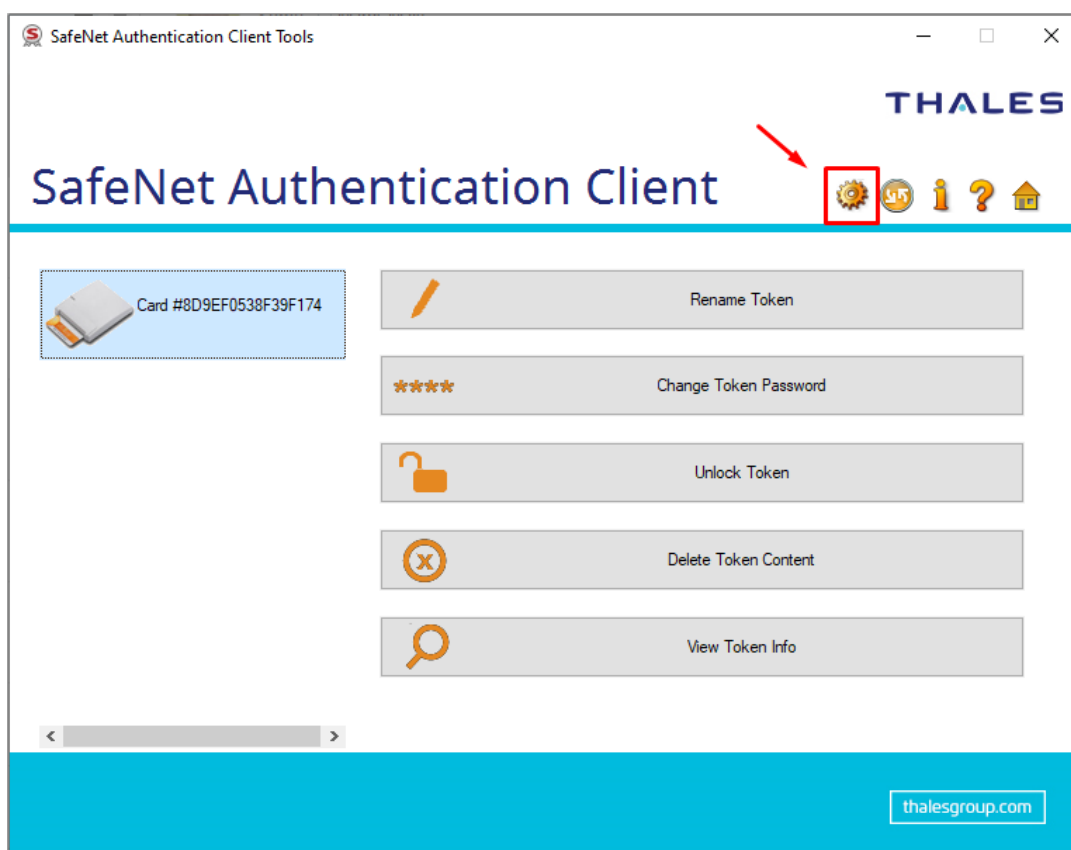
Current Language: SK

Enter a new password.

OK Cancel

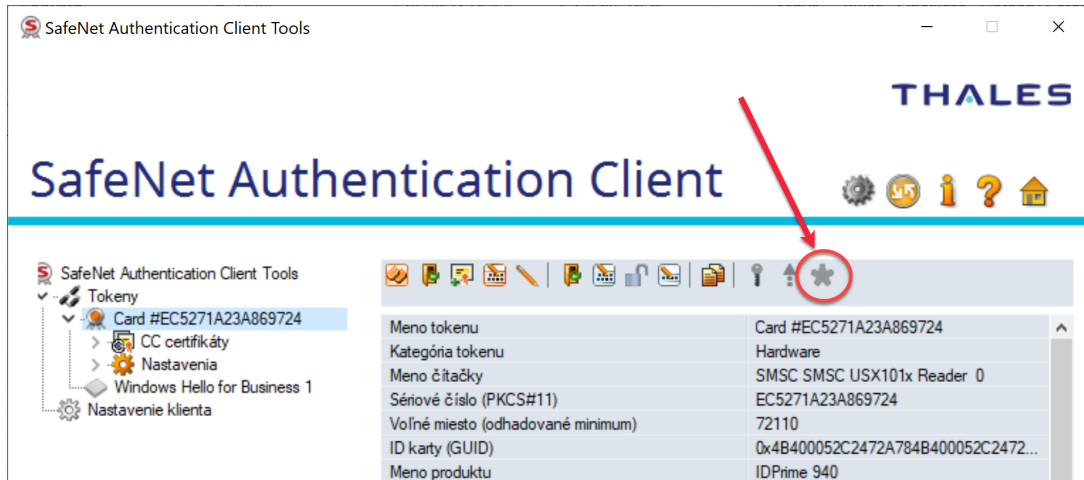
VII. Unlocking the Electronic Signature PIN

1. To unblock the PIN, click on the item “Set Digital Signature PIN” option.

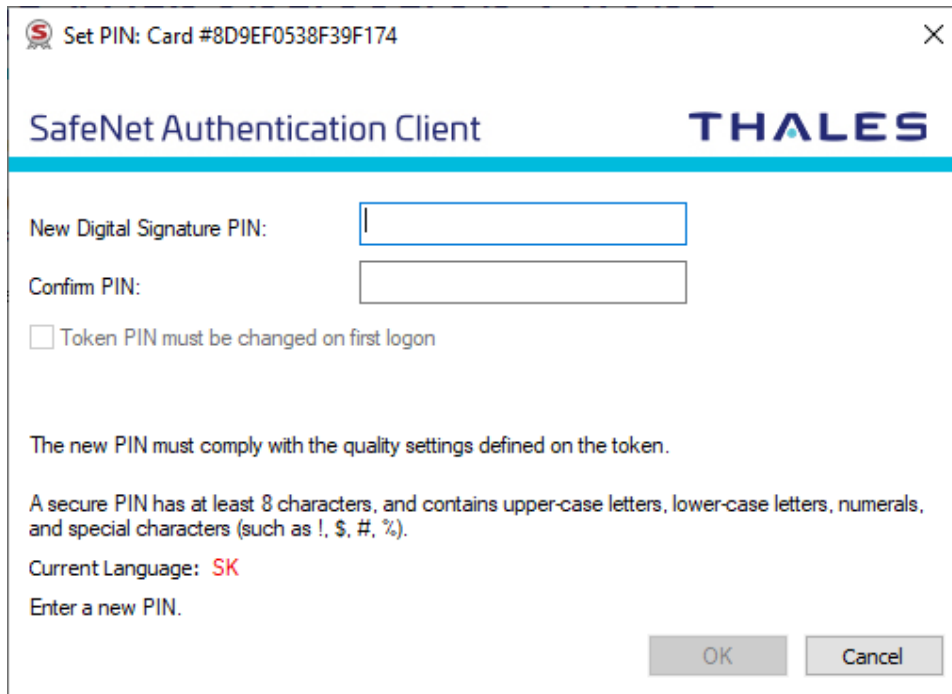


Instructions for changing the token password, administrator password, PIN and PUK

2. The “**Digital Signature PUK Logon**” dialog box will appear. Enter the electronic signature PUK value and confirm by clicking “OK”.



3. The “Set PIN” dialog box will appear. Enter the new PIN twice, you can also set the original PIN as “000000” and confirm by clicking “OK”.



VIII. WARNING

- NEVER run "Initialize Token".

Doing so will **PERMANENTLY DESTROY** all certificates and token settings, rendering the token completely **UNUSABLE**.

